



ORGANIZATION: City of Lincoln City
JOB TITLE: Lifeguard II
FLSA STATUS: Non-Exempt, Grade 1
UNION: AFSCME
UPDATED: June 2019

PURPOSE OF POSITION:

Provides leadership to lifeguard staff on and off the pool deck. Ensures the safety of patrons of an aquatic facility by preventing and responding to emergencies. Provides for health, safety and welfare of all Community Center patrons at all times. Supervises the rock climbing wall as scheduled.

ESSENTIAL JOB FUNCTIONS:

Leads the lifeguard staff in their assigned duties. Opens pool area and secures pool upon closing. Assists with building opening and closing procedures.

Leads and/or maintains constant surveillance of patrons in the pool area and enforces all rules and policies of Community Center to ensure pool rules are being followed and patrons are engaging in safe pool activity. Avoids all unnecessary conversation with the public while guarding in order to ensure proper attention is given to the surveillance and safety activities.

Leads and/or acts immediately and appropriately to secure the safety of patrons in the event of an emergency. Provides emergency care and treatment within the scope of lifeguard training as required until the arrival of emergency medical services.

Leads and/or conducts rotations regularly as scheduled, which includes checking the dressing and shower areas, the lobby and gym areas to ensure safety and cleanliness.

Presents a professional appearance and attitude at all times, represents the Community Center in a positive manner and maintains a high standard of customer service with community members and visitors of all ages. Leads lifeguard staff in same. Examples include greeting the public in a warm manner and promptly and properly handling or referring all questions/requests.

Assists with basic functions at the front counter: conducts point of sale transactions; greets customers in a warm and friendly manner; answers the telephone; answers and/or direct questions and requests. Follows all cash handling procedures and policies.

Conducts water quality monitoring and basic calibrations to ensure proper water balance. Perform record keeping as required and/or assigned.

Supervises participants engaging in rock climbing activities on the indoor rock climbing wall. This includes assisting customers with harnesses, belts and the belay system as well as monitoring and directing climbers to ensure safety and answering any questions.

Leads and/or performs janitorial duties for pool area and locker rooms, and Community Center weight room, cardio room, gymnasium and storage areas as directed by the Aquatic Coordinator. Ensures all areas are clean, stocked and well-maintained.

Opens or closes the pools and sets up for daily events. Directs daily events as assigned.

Teaches swim lessons and/or water aerobics classes.

Notifies appropriate individuals of needed repairs or safety concerns.

Completes records and reports as required.

Develops and maintains positive and productive relationships with colleagues.

Follows all safety rules and procedures for work areas.

Other related duties as assigned.

AUXILIARY JOB FUNCTIONS: Provides assistance to other staff as workload and staffing levels dictate. Maintains proficiency by attending training and meetings, reading materials and meeting with others in areas of responsibility. Maintains pool, lifeguard room, and other work areas in a clean and orderly manner.

JOB QUALIFICATION REQUIREMENTS:

MANDATORY REQUIREMENTS: Must be at least 15 years of age. Must be a certified lifeguard. Must have at least one year of lifeguarding experience, at least one year of supervisory experience, and one year of experience in pool operations. Must be able to direct lifeguard staff and have the ability to maintain authority and control over pool patrons. Must be a strong swimmer. Must be willing to work flexible hours and hours outside the normal work day, and be available to work as scheduled based upon the need of the department. Must have the ability to diligently guard the safety of Community Center patrons. Must have the ability to learn about the Community Center equipment. Must have the ability to learn internal rock climbing techniques and equipment and be able to supervise patrons who participate in the activity. Demonstrated professionalism, communication and customer service skills required.

SPECIAL REQUIREMENTS/LICENSES: American Red Cross Basic Lifeguard Training Certification, Young Men's Christian Association (YMCA) Lifeguarding, International Lifeguard Training Program (ILTP) for deep water, Starfish Aquatics Institute StarGuard; or Other lifeguard training approved by the City. CPR for the Professional Rescuer card and the ability to maintain one throughout employment. Blood Borne Pathogen training required within six months of employment.

DESIRABLE REQUIREMENTS: Previous experience in an Aquatic or Recreation environment. Certification and/or experience in water aerobics instruction and/or swimming instruction. Experience providing customer service. Experience with indoor rock climbing, fitness equipment, pool operations and equipment and other program equipment. Experience with services and programs offered by the Community Center. Bilingual (English/Spanish).

PHYSICAL DEMANDS OF POSITION: : While performing the duties of this position, the employee is frequently required to sit, stand, move, swim, communicate, reach and manipulate objects, tools or controls. The position requires mobility. Duties involve moving materials weighing up to 15 pounds on a regular basis, may infrequently require moving materials weighing up to 40 pounds and on an emergency basis may require moving materials up to 350 pounds out of the water, with assistance. Manual dexterity and coordination are required over 50% of the work period while performing job duties. Must wear uniform and proper footwear while on duty.

WORKING CONDITIONS: Working conditions will vary, depending on assigned programs and will involve considerable exposure to humidity, water, and an environment where chemicals may be present.

SUPERVISORY RESPONSIBILITIES: Supervision is not a typical function assigned to this position.

SUPERVISION RECEIVED: Works under the general supervision of the Aquatic Coordinator.